



Magden Automotive, LLC
25 Spectrum Point Dr. Suite 401
Lake Forest, CA 92630
+1 949 599 0301
Fax: +1 949 586 3193
magden-auto.com

NEW DEALER APPLICATION

Required Documents

- Photo copy of current Business License
- Business Card or Company Letter Head
- Photo copy of Advertising or Telephone Directory Listing
- For California Companies only:
 1. Photo copy of Seller's Permit issued by the State Board of Equalization
 2. Resale Certificate signed by Owner or Authorized Personnel
(Please download the blank Resale Certificate Form from our website, in our Company section)
- A signed copy of this New Dealer Application
Please fax all required documents to Dealer Support at (949) 586-3193 or call us (949) 599-0301 should you have any questions regarding the application.

Requirements

- Create an account on magden-auto.com.
- Email dealerinquiries@magden-auto.com the email address used to create the account and the number of M.1b Performance Computers you are going to purchase.
- Your discount pricing will be set according to your purchase volume.

Methods of Payment

Mastercard, Visa, American Express, Money Order, Bank Wire, Bank Cashier's Check.

Methods of Shipment

We ship with UPS. If you have an account you would like to use, please inform your sales associate. Other arrangements can be made for large shipments with different carriers. Please inquire if needed.

Drop Shipments

All drop shipments need to be prepaid including handling and freight.

Cancellation of Back Orders

To avoid any freight charges and restocking fees, please contact our sales representatives to cancel any back orders. It is recommended to cancel the order with the same sales representative who took your order.



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Return Policy

Return for exchange or refund will be allowed only within 14 calendar days from the date of receipt of merchandise with no exception. All authorized return merchandise must be unused and in its original saleable packaging. No return or exchange on merchandise that shows signs of having been installed, modified, mounted, scratched or defaced will be allowed.

RETURN AUTHORIZATION NUMBER must be obtained before any returns can be made. We will not accept any returns without this number. Please write the R.A. Number clearly on the outside of the returning package and tag the item(s) inside with your company name and the R.A. Number. All returns must be received by Magden Auto within 10 calendar days after the R.A. Number has been issued. The Return Authorization number does not imply a replacement or refund, but only that we will inspect the merchandise based on your claim.

Returns must be sent freight prepaid and insured by you. Original shipping and handling charges are not refundable. A photo copy of your invoice showing the invoice number must accompany your return along with a written explanation and a contact phone number where we may be able to reach you. It is the responsibility of the customer/installer to verify the correct size and application of the parts before installation. A 15% restocking fee will be assessed on all authorized returns.

No cancellations, refunds, or exchanges on special order items or custom order items will be allowed.

It is also the customer's responsibility to repack the item(s) that are being returned and make sure that it is properly and securely packed with sufficient packaging material to prevent the item from being damaged. We cannot give credit or refund on a returned package that got damaged due to insufficient packing. All hardware & accessories included in the original package needs to be returned or the customer will be charged. All returned items need to be insured (in case of lost or damaged) and we recommend the customer get a tracking number to track the shipment.

Account has to be current and in good standing before any returns will be approved and processed. Returns will not be permitted for account with unpaid outstanding balances.



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Refused Shipments

Any Dealer with shipment returned "REFUSED" for any reason will be permanently dropped as a distributor and no further shipments will be made until all charges associated with the refused shipments are paid in full. Any refused shipments sent back to Magden Automotive do not constitute the right to a refund or credit. It is the customer's responsibility to make all arrangements with Magden Automotive for the refused shipment. Customers will be charged freight expenses associated with the refused shipment as well as a 15% restocking fee on all products shipped.

Shipping Errors

If you receive an incorrect item(s) due to our error, we will issue a UPS Call Tag to pick up the incorrect item(s) and ship the correct item(s) at no additional charge to you upon receipt of the incorrect part(s). Please report any shipping errors within 48 hours after receipt of products.

Shortage/Damaged Shipment

All merchandises are packed carefully and correctly utilizing a triple check method before it leaves our facility. Damaged shipments should be checked in the presence of the carrier. Please keep all shipping cartons and packing material for carrier inspection. Magden Automotive will not initiate any claims with the carrier. **Claims for shortage of items must be made within 48 hours after receipt of merchandise. Claims of damaged shipments must be made by the customer with the carrier.**

Warranties

No warranty whatsoever will be valid if the defect was caused by customers' abuse, negligence, and/or mishandling. All merchandise sold by Magden Automotive, LLC is only subject to manufacturer's warranty, if any, and is subject to submission to the manufacturer for approval for repair or replacement of merchandise. Customer, however, will be responsible for shipping and handling fees. No labor or inconvenience may be included in any claims.

Freight

Prices do not include freight charges. All merchandise will be shipped by the fastest, most economical method available, unless otherwise requested or instructed.



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Prices

All prices and discounts are subject to change without notice. Possession of this document or any Magden Automotive Price Guide, Discount Structure Sheet, or Catalog does not constitute an offer to sell any items listed. Reseller must also agree to MAP pricing and failure to follow will constitute a closure of their account.

Product Specifications

Prices, materials, design, specifications, and recommendations are subject to change without prior notice. All merchandise information presented on our website is true and correct at the time of publication.

Resale Pricing

Magden Automotive, LLC offers discount pricing on all items. Please call your sales representative for more information. It is cumulative and will be adjusted as quantities increase.

Special Orders

All special orders and specially priced merchandise must be paid for in full at the time of order. Once order has been placed, it is NON-CANCELABLE. Parts that we normally don't stock, parts that need to be built, or parts that need to be imported by us will be a special order. Please check with our sales department before placing order.

Foreign Order

All international orders must be pre-paid via wire transfer or bank draft. We offer shipping to Canada and other foreign countries by UPS, Federal Express, Ocean Freight, and Air Freight. Any other export/import fees, applicable taxes, custom duties and freight will be the responsibilities of the Dealer which will be collected by the carrier.



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Please fill out this page, email (a PDF file) to: dealerinquiries@magden-auto.com
 or fax to: +1 949 586 3193.

I/We would like to apply for Dealer Account with Magden Automotive and hereby agree to the terms and conditions as stated above:

Company Name	Date
Owner/Authorized Personnel (Print Name)	Owner/Authorized Personnel (Signature)
Contact Person (Optional) (Print Name)	Telephone Number
E-Mail Address	Fax Number

Titles of Ownership

- All parts will remain the property of Magden Automotive, LLC until paid for in full.

Termination

- Magden Automotive, LLC reserves the right to terminate any account who does not meet our dealer requirements and our terms and conditions.

Legal Venue

- In the event that legal proceedings are required to resolve disputes or indifferences, all claims and filing must be made with the Superior Court of California County of Orange. By submitting the order, dealers hereby acknowledge and agree to abide by the above “Terms and Conditions” of Magden Automotive, LLC.

**Please fill out this page, email (a PDF file) to: dealerinquiries@magden-auto.com
 or fax to: +1 949 586 3193.**